



April 30, 2019

RE: Takoma Park Water and Sewer Main Replacement Phase 1, Contract No. BRCRLR5355C12

Dear Customer:

Crews working for WSSC will be in your neighborhood soon to replace pipes as part of our infrastructure renewal program. **Construction to replace approximately 1,154 feet of WSSC water mains and approximately 908 feet of WSSC sewer mains is expected to begin on or about May 6, 2019 and be complete by January 2020, weather permitting.** Final restoration of sidewalks, roadways and landscaping will take place within 90 days of construction completion. **Projects completed during the winter months will be restored the following spring.**

Please see the project map on the back to view the streets where work will be taking place. A WSSC inspector will supervise the work, which is being performed by Sagres Construction Corporation.

PRECONSTRUCTION ACTIVITIES

- WSSC staff, City of Takoma Park staff and our contractor will be conducting site visit and performing test pitting on Friday, May 3, starting at 10 a.m., weather permitting.
- During this time, you can expect crews on your property within our easement.
- Preconstruction activities include but are not limited to: utility markings, soil testing, pretreatment and measuring of trees.
- **This phase will not require any WSSC staff, City of Takoma Park staff or our contractor to enter your home. You will be provided with notice prior to our crews entering your home to complete this project.**

WHAT TO EXPECT DURING CONSTRUCTION

- New water mains will be installed using an open-cut construction method, which involves constructing a trench by cutting and excavating a section of the pavement. This construction method creates noise and dust. This type of work is typically done during the day unless otherwise required as a condition of the work permit.
- Above-ground (bypass) pipes may be installed to maintain water service to your home. These pipes will be placed along the roadway edge and provide the same quality of water to your home.
- Smaller pipes will connect these temporary water mains to your home.
- Additional information regarding WSSC's water main replacement process can be found online at www.wsscwater.com/wmr.

IMPACTS

- Anticipated Work Hours: **Monday-Friday, 9:00 a.m. – 3:30 p.m.** Work may occasionally extend beyond these hours to complete specific tasks. As a requirement of the permit for this project, some work may take place at night and on weekends. You will be provided a 48-hour notice in advance of any planned night work.
- WSSC works to minimize impacts to your water service, however, there will be occasions when your water service is disrupted. WSSC will provide 48-hour notice prior to any planned water service interruptions.

Washington Suburban Sanitary Commission

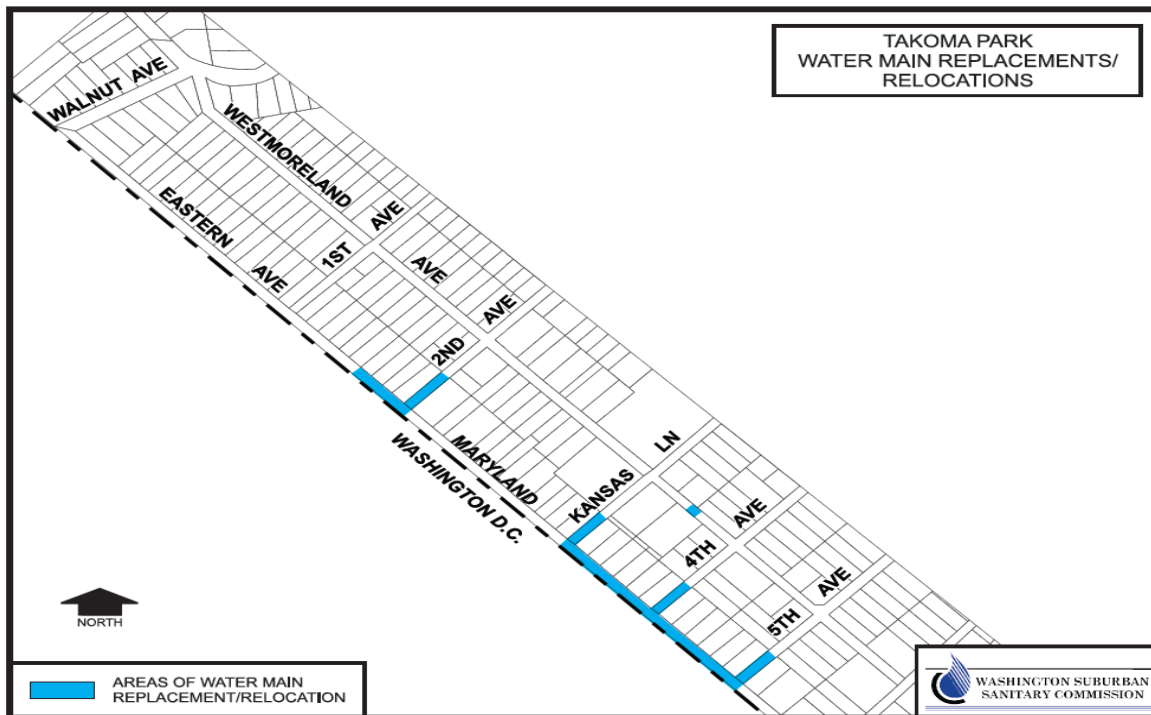
- There also may be temporary changes to traffic patterns and/or parking restrictions. Any vehicles that have not been removed from the area (as denoted by “No Parking” signs) by the time the parking restrictions take effect will be towed to a nearby street at no cost to the owner. WSSC will provide 48-hour notice prior to any parking restrictions. Please note, during any parking restrictions, residents will have access to your homes.

Please contact the Technical Contract Supervisor if you need special accommodations.

CONTACT INFORMATION/QUESTIONS

- On-Site WSSC Inspector: **Arun Patel, 240-508-3374, Arun.Patel@wsscwater.com**
- WSSC Technical Contract Supervisor: **Curtis Pinder, 301-206-7339, prompt 4, Curtis.Pinder@wsscwater.com**
- WSSC Customer Advocate: **Brandon Stewart, 301-642-1712, Brandon.Stewart@wsscwater.com**
- **Contact WSSC’s 24-Hour Emergency Call Center at [301-206-4002](tel:301-206-4002), in the event of a water or sewer emergency.**

Directly Impacted Streets Include: Eastern Avenue, 2nd Avenue, Kansas Lane, 4th Avenue and 5th Avenue.



****We understand the inconvenience these types of projects can cause and appreciate your patience as we work to continue delivering safe and reliable water service. You can get additional information about other WSSC projects online at: <https://gis.wsscwater.com/inyourneighborhood>.****